

**CFT-EUI-ICTS-2017-001**

**OPEN CALL FOR TENDERS FOR THE SUPPLY OF IT TECHNICAL SUPPORT SERVICES TO END USERS OF THE EUROPEAN UNIVERSITY INSTITUTE**

**CANDIDATE EVALUATION FORM**

The undersigned \_\_\_\_\_  
 born on (date) \_\_\_\_\_ at (place) \_\_\_\_\_  
 Province \_\_\_\_\_ Tax identification code \_\_\_\_\_  
 in his/her function as \_\_\_\_\_  
 for the Company \_\_\_\_\_  
 legally established in \_\_\_\_\_  
 with administrative offices in \_\_\_\_\_

**Submits the following document summarizing the qualifications of the proposed Candidate**

PERSONAL DATA OF THE CANDIDATE		
A3	Candidate's name and surname:	
A3	Type of labour contract with the Company:	
A3	Proposed role (Site Officer / Helpdesk / Technical Supervisor):	
SKILLS AND COMPETENCES OF THE CANDIDATE		COMPLIANT = YES, NO; PARTIALLY COMPLIANT
A3	Excellent knowledge of Wintel hardware architectures based on Intel and AMD microprocessors	
A3	Good knowledge of Apple Intel and Ax hardware architecture	
A3	Excellent knowledge of network technologies and protocols such as TCP/IP, DHCP, DNS including below-mentioned client configuration for both wired and WiFi connection	
A3	Excellent knowledge of the client versions of the following Operating Systems: Windows (7, 8 and 10), Mac OS X/macOS (Yosemite, El Capitan, Sierra) and Linux (Ubuntu)	
A3	Excellent knowledge of the client versions of the following operating Systems: Android, iOS and Windows Mobile (8.1 and 10)	
A3	Excellent knowledge of MS Office (2010, 2013, 2016, 365) for all above-mentioned Operating Systems	

A3	Basic knowledge of Microsoft Active Directory	
A3	Basic knowledge of Virtual Private Network (VPN) remote access and Internet Protocol Security (IPsec)	
A3	Basic knowledge of the SCCM environment	
A3	Basic knowledge of RADIUS, WPA2 and LDAP authentication protocols	
A3	Basic knowledge of VoIP-based communication technologies	
A3	Basic knowledge of authentication protocols and data encryption, Wi-Fi Protected Access II Enterprise (WPA2)	
A3	Specific previous experience of at least 5 years in the sector (detail in CV)	
<b>ACADEMIC TRAINING, QUALIFICATIONS, CERTIFICATIONS</b>		<b>COMPLIANT = YES, NO; PARTIALLY COMPLIANT</b>
A3	Good knowledge of English, equal to or better than level B2	
A3	Good knowledge of Italian, equal to or better than level B2	
A3	ITIL Certification (at least Foundation)	
A3	Driving licence, category B or higher	
<b>FURTHER PROFESSIONAL QUALIFICATIONS</b>		<b>NOTE OR PAGE REF. OF TECHNICAL REPORT (TR)</b>
A3	Secondary school diploma from a technical and ICT institution	
A3	A specialist or Master's university degree in technical and ICT disciplines	
A3	Knowledge of French language, attested by a diploma	
A3	Knowledge of German language, attested by a diploma	
A3	Knowledge of Spanish language, attested by a diploma	
A3	Microsoft MOC certification: Client environment	
A3	Apple certification of proficiency in the OS X / macOS: Client environment	
A3	Certification as network systems administrator (detail in CV)	
A3	Further qualifications or certifications possessed (detail in CV)	

Tenderer shall fill in the above table on a separate form for each candidate being proposed as a member of the On-Site Support Team. Tenderer shall indicate, alongside each parameter, the level of compliance with the requested skills. Possible levels of compliance are: Yes, No or PC (Partially Compliant). In the event that the reply is PC, and the Tenderer wishes to provide more detailed information, it is possible to enlarge the cell in the table so as to write a longer answer, or to refer to the Technical Report (TR) submitted with the tender documentation, giving the page number of the section that addresses that question in more detail.

Place and date \_\_\_\_\_

Signature of Legal Representative \_\_\_\_\_

**A non-authenticated photocopy of the valid ID document of the signatory is enclosed.**